

| Serial Number: | |
|----------------|--|
| | |

Manufacturing Date: ____



RGK Head Office: Units 8 A/C Ring Road, Zone 2, Burntwood Business Park, Burntwood, Staffordshire, WS7 3JQ, UK Telephone:+44 (0) 1543 670077 - Fax:+44(0)1543 670088 - info@rgkwheelchairs.com - www.rgkwheelchairs.com

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To place order: chairorders@rgkwheelchairs.com To request quotation: quotes@rgkwheelchairs.com



| Distributor Name | : | | | Notes/Comments | s: |
|-------------------|-----|------|-------|-------------------|----|
| Contact Name: | | | | | |
| Purchase Order N | lo: | | _ | | |
| Delivery Address: | | | _ | | |
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| Postcode: | | | _ | | |
| Contact Name: | | | - | | |
| Telephone: | | | - | | |
| Email: | | | _ | | |
| | | FOR | RGK O | FFICE USE ONLY | |
| A/C No: | | | | Net Value: | € |
| | Who | Date | | Freight: | € |
| OK to Quote: | | | | Invoice Value: | € |
| OK to Confirm: | | | | Payment Received: | € |
| Document No: | DOC | | | | |

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Manufacturing Date: ______/20



| | Base Product | Mandatory Information | Information Required for Option |
|---|---|-------------------------------|---------------------------------|
| | Standard Configuration | Option with No extra cost | Option with Extra cost |
| • | CMSXZ011 CHROME € 3,093.00 | | |
| | XA070 Open design | | |
| | XA080 Closed design (25mm seatrail tube) | | |
| | XA081 Closed design (19mm seatrail tube) | | |
| | Max User Weight 125kg | | 6 |
| 0 | XW010 Full CAD drawing for approval € 173.00 | | |
| 0 | XW011 Quick CAD drawing for approval € 112.00 (Basic outline of chair within 2 working of | days*) *Approximate time only | |
| | KE | Y FRAME MEASUREMENTS | |
| | XY010 Seat width (Inside of sideguards) | | A XYOTO O |
| | mm (Max - 5) (Min - 2) | | |
| | XY020 Seat length | | |
| | mm (Max - 5 (Min - 2. | | |
| | XY030 Extra seat length (Provides additional le | g support & hand grip) | -00 00- |
| | (i) mm | | Α |
| | XY050 Front frame height | X | (030 |
| | mm (Max - 5 (Min - 3 d | 50mm) | XY020 |
| | XY060 Rear frame height | T A | HI A |
| | (Max - 5 mm) (Min - 3) | | |
| | XY070 Frame length | * | |
| _ | Min XYO | 020 + XY030 + 110mm) | |
| | XY072 Castor position | XY072 | XY070 |
| | (i) mm | | |
| | Optimise measurements | | XA020 ★ |
| | XA020 Ergonomic seat | | |
| | € 83.00 Specify length | | |
| | (Standar | rd = 120mm) | A 80 |





| FRONT FRAME A | |
|--|--|
| XY085 Seat taper design € 83.00 Specify width (When combined with XY091, dimension is inbetween the centre of the main bends) | XY091 Parallel taper design Specify width (When combined with XY085, Dimensions must be smaller) |
| Footrest Design (| Choose One) |
| XY100 Round design | XY105 Square design |
| XB200 High level footrest (Only with XB010, € 146.00 CMSXB080 & XB150) | XB200 High level footrest (Only with XB010, € 146.00 CMSXB080 & XB150) |
| Footrest Individual | Measurements |
| _ | ivicasurements |
| XY115 Front footrest height Marcology | XY115 XY120 |
| Fachwark Chila IC | Phases One) |
| Footrest Style (C | |
| XB010 Tubular aluminium footrest (Height adjustable) | XB030 Flip up plastic footrest € 279.00 (Angle/height adjustable) (with closed frame only) |
| XB070 Angle adjust aluminium footrest € 117.00 (Angle/height adjustable) | XB150 Heavy duty tubular footrest € 146.00 (Height adjustable) |
| CMSXB080 Tubular footrest welded into frame € 132.00 (No height adjustment) | |
| Footrest (| Cover |
| XB050 Carbon fibre cover € 138.00 (Not XB070 & XY030) | XB170 Aluminium cover € 71.00 (Not XB070 & XB030) |
| XB040 Plastic Cover € 71.00 (Not XB070 & XY030) | XB165 Rubber grip tape € 39.00 (3M Safety walk)(not with XB030) |





| | | | CASTOR WHEELS, F | ORKS & W | /HEEL LOCKS | |
|---------------------------------|------------|---------------------|--|----------------|--|--|
| | | | Casto | r Wheels 3" | | |
| | 0 | XC150 € 132.00 | Froglegs Aluminium centre 3"x1.4" (Silver hub and black urethane tyre) | 5 | | |
| | | | | 4" | | |
| | | XC060 | Soft roll 4"x1.3" (Black) | | | |
| | 0 | XC110 € 132.00 | Froglegs Aluminium centre 4"x1" (Silver hub and black urethane tyre) | | | |
| ion only | 0 | XC130 € 132.00 | Froglegs Aluminium centre 4"x1.4" (choose colour below) | | | |
| Choose one castor option only | (i) | Si | ilver hub & black tyre (Std) Black hub & blue ty | yre | Purple hub & black tyre Silver hub & blue tyre | |
| e ca | | BI | lack hub & black tyre Red hub & black ty | re | Gold hub & black tyre Silver hub & red tyre | |
| oose on | | ВІ | lack hub & red tyre Blue hub & black ty | yre | Green hub & black tyre | |
| chc | | | | 5" | | |
| | | XC070 | Soft roll 5"x1.3" (Black) | 0 | XC120 Froglegs Aluminium centre 5"x1" € 132.00 (Silver hub and black urethane tyre) | |
| | 0 | XC100 € 148.00 | Pneumatic Aluminium centre 5"x1" (Grey) | 0 | XC140 Froglegs Aluminium centre 5"x1.4" € 132.00 (Silver hub and black urethane tyre) | |
| | | | | 6" | | |
| | 0 | XC145 € 132.00 | Frog Legs aluminium centre 6"x1.4" (Silver hub and black urethane tyre) | | | |
| | | | Cast | or Forks | | |
| | CN | | xtruded aluminium castor fork Standard when no option selected) | 0 | XC210 Froglegs suspension castor € 482.00 fork | |
| | | (i) I | Black only | | Black Silver | |
| (| | MSXC190 Lo 37.00 | ow ride castor fork | 0 | XC250 Welded steel castor fork (<i>Heavy duty</i>) € 87.00 | |
| | (| î c | Black Silver | Pin Width | Black only | |
| | XY | 330 Ca | astor pin width | i iii waan | | |
| | <u>•</u> | | mm | | | |
| | | (Minir | nise measurements imum width for clear castor rotation and mum wheelbase length) | | Y330 Y | |
| Wheel Lock Options (Choose one) | | | | | | |
| | XE | 0020 U | Inderseat Scissor | | XD050 Push to lock | |
| (| | 0030 Co 104.00 | compact scissor | 0 | XD046 Out Front push to lock € 179.00 | |
| | | | compact scissor with lightweight fixing Only with fixed centre of gravity) | | XD010 Omit wheel locks | |
| (| | 045 O 179.00 | Out Front Compact scissor | | | |



| Serial | Number: | | |
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| | | SIDEGUARDS | ANI | ID ARMRESTS |
|---|-------------------------------|---|--------------------------------|--|
| | | Sideguard | | Sideguard with Fender |
| | | Aluminium Options | | Aluminium Options |
| 0 | XE030 € 184.00 | Screw on aluminium | 0 | XE040 Screw on aluminium with fender € 220.00 |
| 0 | XE080 € 423.00 | Lift out aluminium | 0 | ` |
| 0 | XE180 € 220.00 | Flip back aluminium | 0 | XE190 Flip back aluminium with fender € 255.00 |
| | | Carbon Fibre Options | | |
| 0 | XE050 € 411.00 | Screw on carbon fibre | | Carbon Fibre Options |
| 0 | € 411.00 XE100 € 573.00 | Lift out carbon fibre | 0 | € 540.00 |
| 0 | ¥575.00 XE200 € 445.00 | Flip back carbon fibre | 0 | € 667.00 |
| | € 443.00 | ABS Plastic Options | | € 540.00 |
| 0 | XE070 | Screw on ABS plastic | | Sideguard Measurements |
| | € 184.00 XE120 | Lift out ABS plastic | | Fender height |
| | € 275.00 | Welded Options | | 10mm above tyre (Standard) |
| | CMSXE220 |) Welded with 6mm bead | | Individual above tyre |
| 0 | € 391.00 |) Welded sport | | (Min = 10mm) |
| | € 503.00 | (Extra strong) | | |
| | | Armrest Options | | |
| 0 | XF010 | Lift out armrest with plastic sideguard | | Fender position |
| 0 | € 472.00 XF020 | (Indicate fixed height) Lift out armrest with Aluminium sideguard | S | Centre of tyre |
| | € 472.00 | (Indicate fixed height) | ment | (Standard if no option selected) |
| | (i) | Height (Top of seatrail to top of armrest) | asure | |
| | • | Sideguard Measurements | al me | |
| | | Optimised measurements | lividu | Outside of tyre |
| S | 25 | mm above tyre (Follow tyre) | sed or individual measurements | |
| ement | Ind | dividual above tyre (Follow tyre) | | |
| neasur | (i) | mm | Choose optim | |
| Choose optimised or individual measurements | Le | vel with tyre (Follow tyre) | Cho | I M INT CT |
| dori | | Individual measurements | | |
| mise | Sic | deguard length | | |
| optir | | | | |
| oose | | mm | | |
| 5 | Sic | deguard height | | |
| | | mm | | |
| | | <u> </u> | | |





| | BACKREST Backrest Height - Fixed or Adjustable (Choose One) | | | | | | | | |
|------------|--|--|-------------------------|------------|-------------------|---|--|--|--|
| П | VV/220 | | est Height - Fixed or A | Adjustabl | XY245 | Α | | | |
| Ш | XY230 | Backrest height fixed | | O | € 138.00 | Adjustable height backrest | | | |
| | | Specify height | XY230 | | | (+/-25mm) | | | |
| | ① | mm T | | | | Specify height | | | |
| | | | | | (i) | mm + | | | |
| | | Back | rest Design - Fixed o | r Folding | (Choose O | ne) | | | |
| | XG010 | Fixed backrest (Non-folding) | | 0 | € 384.00 | 0 Backrest folding with 2 position snap lock and angle adjust (\pm 5 Deg) | | | |
| | 10/252 | | nomics - Rearward Po | ositioning | | | | | |
| | XY360 | Backrest angle | XY360 | O | XG100 € 83.00 | Ergonomic backrest | | | |
| (i) | -5 -3 | 0 +3 +5 | | | | Vertical height | | | |
| | | | | | (i) | | | | |
| Inc | dividual | Deg | \Rightarrow | | • | mm | | | |
| | (N | /ax -10/+20 Deg) | J | | (i) | Rearward position | | | |
| | | | | | | mm | | | |
| | | , | onomics - Lateral Pos | sitioning | | ACC DIVIDED TO | | | |
| O | XG110 € 83.00 | Inward taper (inside of backrest posts) | XGIIO | O | XG120 € 83.00 | Outward flare (inside of backrest posts) | | | |
| | | Specify width or per side | \mathcal{N} | | | Specify width or per side | | | |
| | \odot | mm | | | ① | mm & | | | |
| | | | Push handle | e Options | 5 | | | | |
| 0 | XG070 € 162.00 | Screw in push handles (N/A with XY245) | | 0 | XG090 € 287.00 | Stroller push handles height adjustable | | | |
| 0 | XG080 | Flip down push handles | | | _ | Height from floor | | | |
| | € 249.00 | (N/A with XY245) | | | (i) | mm | | | |
| O | XG085 € 274.00 | Flip down push handles height adjustal (N/A with XY245) | ole | | | Optimise | | | |
| | | | | | | (1000mm from floor) | | | |
| | | | Backrest (| Options | | | | | |
| O | XG040 € 148.00 | Heavy duty backrest upgrade (Recommended for hand cycling) (Not v | vith XY245) | O | XG130 € 83.00 | Extra deep brace bar (Recommended for JAY backs) (Std - 90mm) | | | |
| | | | | | | Depth | | | |
| | | | | | (\mathbf{j}) | mm | | | |
| | | | ILSA Backres | st Option | S | | | | |
| O | XG140 € 435.00 | Integrated lateral support | | | | <u>C</u> | | | |
| | A - Left | A Diabt | | | | A | | | |
| | 7 20,1 | A - Right | | | | | | | |
| | | mm | mm | | | | | | |
| | B - Left | B - Right | | | | | | | |
| | | mm | mm | | | | | | |
| | C - Left | C - Right | | | | | | | |
| | | | mm | | | | | | |
| | _ | mm | mm | | | | | | |
| | D - Left | D - Right | | | | | | | |
| | | mm | mm | | | 8 0 | | | |



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| | | | CAMBE | R E | BAR | | |
|--------------------------------|-------------------------|-------------------|---|--------------------------------|-----|----------------------|--|
| | | | Adjustable Centre of Gravity | | | | Fixed Centre of Gravity |
| loose one | | XH110 | Square back adjustable centre of gravity (25-150mm) | noose one | 0 | CMSXH090 € 346.00 | O V-style fixed centre of gravity (25-125mm) |
| /- C | | \wedge | mm | ر اب | | <u></u> | mm |
| Centre of gravity - Choose one | | XH120 | Round back adjustable centre of gravity (60-150mm) | Centre of gravity - Choose one | , | | |
| | | <u></u> | Mm | | | | |
| | | | Specify Camber Angle | | _ | | Specify Camber Angle |
| | | XY390 | · · · | | _ | XY390 | · , |
| | | X1330 | Camber angle | | | A1330 | Camber angle |
| | $\overline{\mathbb{V}}$ | 7 | deg | | 7 | <u> </u> | deg |
| | | | Camber Bar Options | | | | Camber Bar Options |
| | 0 | XH030 € 698.00 | Frog Legs suspension camber bar | | 0 | XH040 € 290.00 | Handbike camber bar fixed |
| | 0 | XH040 € 290.00 | Handbike camber bar fixed | | | (i) | Camber angle (Handbike camber bar) 0 5 |
| | | ① | Camber angle (Handbike camber bar) 0 5 Castor height from floor for handbike fitting (Standard 30mm if not indicated) | | | ① | Castor height from floor for handbike fitting (Standard 30mm if not indicated) 30 50 |
| | | (i) | 30 50 | | | | |
| | | | Anti-Tip (| pti | ons | | |
| | 0 | XJ010 € 148.00 | Anti tip swingaway left side (Only with square back frame. Not with XH040) | | 0 | XJ100 € 459.00 | Single sport anti tip (centre mounted) |
| | 0 | XJ020 € 148.00 | Anti tip swingaway right side (Only with square back frame. Not with XH040) | | | | |



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| | REAR WHEELS | | | | | | | |
|----------|--------------------|---|-----------------------|-----------------|--|----|--|--|
| Δ - | | | Wheel | | _ | | | |
| <u> </u> | XY420 | 24" Wheels | | " Wheels | XY440 26" Wheels | | | |
| <u></u> | XY460 | Rear wheel gap 20 25 mm | Wheel | G ap | | | | |
| | | | Wheel Options | (Choose one | , | | | |
| | XK010 | Fusion 16 spoke (Silver Hub, black spokes) | | O | XK320 Spinergy XLX 12 spoke, cross/radial spoked € 765.00 | | | |
| 0 | XK050 € 727.00 | Spinergy LX 12 spoke | | 0 | XK060 Spinergy SPOX 18 spoke € 547.00 | | | |
| 0 | XK150 € 1,445.0 | Spinergy CLX 18 carbon blade spok 10 | e | 0 | XK070 Spinergy BLXL 18 blade spoke € 765.00 | | | |
| Spin | | ur Options: | | \circ | | | | |
| | Black / Si | = | / Black hub | O | XK180 Custom spoke design | | | |
| L | Red / Bla | | Black hub | | € 170.00 (Specify colour) | | | |
| L | _ | <u> </u> | / Black hub | | Inside: | - | | |
| <u> </u> | Pink / Bla | | e / Black hub | | Outside: | - | | |
| L | Purple / E | | | | | | | |
| Cust | | se Options | Cil h | Oxx20 | 1 Dod bub /rims | | | |
| | XK190 € 89.00 | Black hub XK200 € 89.00 | Silver hub | OXK20: € 179 | | | | |
| |) XK202 | Purple hub/rims O XK203 | Blue hub/rims | OXK204 | 4 Custom hub/rims | | | |
| | € 179.00 | (LX, XLX & BLXL only) € 179.00 | (LX, XLX & BLXL only) | € 236 | 5.00 Select colour: | | | |
| | XY480 | Handrim set narrow | Handrim I | Position | XY485 Handrim set wide | | | |
| | | | | | A les Handing Set water | | | |
| | XL090 € 106.00 | Remove excess mounting tabs (recommended for small wheel gap | s) | | | | | |
| | | | Handrim | Options | | | | |
| | XL010 | Aluminium hard anodised 6 tab | | 0 | XL040 Titanium 6 tab € 251.00 | | | |
| 0 | XL030 € 354.00 | Surge LT 6 tab | | 0 | XL050 Stainless steel 6 tab € 138.00 | | | |
| 0 | XL020 € 296.00 | Tetra grip 6 tab | | 0 | XL140 Ergo gripp 6 tab wide € 308.00 | | | |
| 0 | XL100 € 296.00 | Para grip 6 tab | | | | | | |
| | | | Tyre Op | | | | | |
| | XM010 | Kenda | 1 ☐ Grey (std) |) | Blue | | | |
| O | XM130 € 19.00 | Kenda black | | _ | | | | |
| 0 | XM020 € 71.00 | Schwalbe Marathon Plus | | C | XM060 Schwalbe One (24",25" only) € 99.00 | | | |
| 0 | XM040 € 117.00 | Shox solid airless (Black) (24",25" only) | | C | XM050 Kenda K885 mountain bike tyre (24",25" € 28.00 only) | | | |
| | VVEOO | | Inner Tube Va | | | | | |
| | XY500 | Schraeder inner tube valve (Standard if no option selected) | W | | 7490 Presta inner tube valve | | | |
| | | - | Wheel Acc | $\overline{}$ | | | | |
| O | XK220 € 119.00 | Titanium 130mm quick release axle (N/A with XK010 & XK070) | pins (pair) | _ | C300 Offroad wheel set 22" rim with handrim, MTB tyre ar 674.00 axle pins (Replaces 24" wheel with XM010) | nd | | |
| 0 | XK240 € 162.00 | Quad release axle nuts (pair) | | O XH | Offroad wheel set 24" rim with handrim, MTB tyre ar 674.00 axle pins (<i>Replaces 25" wheel with XM010</i>) | nd | | |



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| | | | FRAN | ΛΕ FI | NISH OP | TIC | NS | | |
|-----------|-----------------|--|----------|--------------|----------------|--------|-------------------|----------------------|---|
| | | Frame | | | | | Comp | onents <i>(Footr</i> | rest, camber bar, sideguards) |
| XN | 010 | Powder coated frame | | | | | | XN150 | Powder coated components |
| Frame Com |). | <u>Gloss</u> | Frame | Comp. | <u>Ma</u> | att. | | Frame | Comp. <u>Special</u> |
| | Bl | ack gloss 103 | | | Black matt 1 | 105 | | | Chrome Mirror 300 |
| | W | hite gloss 100 | | | White matt | 101 | | | Sparkle silver 170 |
| | Gr | rey gloss 132 | | | Grey matt 1 | .31 | | | Metallic black matt 104 |
| | Cr | eam gloss 135 | | | Light grey m | natt 1 | 133 | | Metallic grey matt 130 |
| | Re | ed gloss 108 | | | Navy blue m | natt 1 | 152 | | Black sandpaper 201 |
| | Ye | ellow gloss 120 | | | | | | | Grey sandpaper 202 |
| | Fo | rest green gloss 143 | | | | | | 一一百 | White sandpaper 200 |
| | Gr | een gloss 107 | | | Cust | tom | | | |
| | | ark blue gloss 151 | \circ | XN20 | 0 Custom | paint | t colour | | |
| | | oyal blue gloss 154 | • | € 179 | , | | | | |
| | | ue gloss 174 | Frame | Comp. | Select colour/ | /RAL: | 1 | | |
| | _ | ickegg blue gloss 141 | П | $\vec{\Box}$ | , | | | | |
| | _ | nk gloss 188 | ш | | | | | | |
| | _ | | | | | | | | |
| | UI | range gloss 180 | | | | | | | |
| | Pι | irple gloss 157 | | | | | | | |
| | | | | UPH | IOLSTERY | Y | | | |
| | | | | Seat | t Uphostery | | | | |
| XP | 040 | Seat sling adjustable tension wit | h straps | ; | C |) | XR050 | Carbon fibre se | eat plate |
| | | | | Rackre | est Upholstei | r\/ | € 353.00 | | |
| | | | | Dackie | est Ophoistei | ıy | | | |
| XPO | 030 | Nylon backrest strap adjustable | | | | | | | |
| | | | | | | | | | |
| _ | SXP190 45.00 | Airtech backrest strap adjustable | 9 | | | | | | |
| | | | | | | _ | | | |
| _ | 060 62.00 | Backrest upgrade to full leather (select colour) | | | (|) | XP070 € 125.00 | | ade to leather corners Iown push handles (select colour) |
| | | · | | | | | | | own pash hanales (select colour) |
| | Bla | ack (Std) Red | | | | | Bla | ack (Std) | Red |
| | | Backrest Uph | ostery | Stitchi | ng Options (| Only | with CM | ISXP190) | |
| | | Silver | | Black | | | | Blue | |
| | | (Standard if not indicated) | | | | | | _ | |
| | П | Red | П | Light | blue | | | Purple | |
| | | | | | | | F | | |
| | | Backrest U | phoste | ry Logo | Options (O | nly v | with CMS | XP190) | |
| | | Silver (Standard if not indicated) | | Black | | | | Blue | |
| | | Red | | Light | blue | | | Purple | |
| | | | | D ' | -+ ^ | | | | |
| | 140 | Doolynest with the state of the | | Rackre | st Accessorie | es | VD470 | Individue Lt- 1 | vract ambraida: |
| | 110 3.00 | Backrest with zip pocket | | | C | J | XP170 € 143.00 | | krest embroidery e .jpeg file and positionii |



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| | | | CU | SHION | | | | | | | | | | | |
|---------------|-----------------------|---|------------|-----------------|---|------------------|--|--|--|--|--|--|--|--|--|
| 0 | XP080 € 87.00 | Cushion foam with nylon cover (select density and size below) | | | | | | | | | | | | | |
| | (i) [| Soft (CMS040) | | Medium (CMS050) | | Hard (9lb recon) | | | | | | | | | |
| | | 50mm | | 75mm | | 100mm | | | | | | | | | |
| | Cushion cover options | | | | | | | | | | | | | | |
| 0 | XP090 € 67.00 | Air Lite cushion cover (Black) | | | | | | | | | | | | | |
| 0 | XP100 € 222.00 | Leather cushion cover (select colour below) | | | | | | | | | | | | | |
| | Black (std) Red Grey | | | | | | | | | | | | | | |
| | | | Jay | Cushion | | | | | | | | | | | |
| 0 | XP250 € 680.00 | JAY Extreme Active fluid pad (Price subject to change dependant on siz | re) | Select size | | | | | | | | | | | |
| 0 | XP251 € 252.00 | JAY Easy Visco (Price subject to change dependant on siz | re) | Select size | | | | | | | | | | | |
| | Other Jay | cushion, please specify code, cost, size and | d descript | ion: | | | | | | | | | | | |
| | | | -DAN46 | CONTIONS | | | | | | | | | | | |
| | | | KAIVII | E OPTIONS | | | | | | | | | | | |
| 0 | XR060 € 106.00 | Welded calf strap mounting loops (To locate calf strap on front frame) | | | | | | | | | | | | | |
| | | Specify height from floor | | \mathcal{H} | | | | | | | | | | | |
| | | epecify neight from from | | | | | | | | | | | | | |
| | | Optimise measurements | | | | | | | | | | | | | |
| | | Optimise measurements | | | _ | | | | | | | | | | |
| | | | ACCE | SSORIES | | | | | | | | | | | |
| 0 | XR080 € 761.00 | Frontwheel assembly (Only with XB010, TGAXB080, XB150) | | | | | | | | | | | | | |
| (Office use o | nly) | Frontwheel serial number: | | | | | | | | | | | | | |
| 0 | XP420 € 50.00 | Frame protectors nylon with velcro faste | n | | | | | | | | | | | | |
| 0 | XR190 € 557.00 | Phoenix Unstoppable gear bag | | | | | | | | | | | | | |
| 0 | XR200 € 66.00 | Rucksack with RGK logo (Black) | | | | | | | | | | | | | |
| 0 | XR010 € 40.00 | Seat pouch velcro attach (Black) | | | | | | | | | | | | | |
| 0 | XR020 € 93.00 | Underseat large storage bag (Black) | | | | | | | | | | | | | |
| | XR090 XS060 | Tool kit | | | | | | | | | | | | | |
| _ | | Calf strap | | | | | | | | | | | | | |





| | NOTES | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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Data Privacy - Customer Order Forms

This data privacy notice tells you about the personal data we collect from you when you purchase one or more of our products. In collecting this personal data, we are acting as a data controller and, by law, we are required to provide you with information about us, about why and how we use your data, and about the rights you have over your data.

Who are we?

We are RGK Wheelchairs. Our address is Units 8a/b/c Ring Road, Zone 2, Burntwood Business Park ,Burntwood, Staffordshire, WS7 3JQ UK

Manufacturing Date: ___

You can contact us by post at the above address, by email at data.enquiries@rgklife.com or by telephone on +44 (0)1543 670077 - Any enquiries about our use of your personal data should use the contact details above.

What personal data do we collect?

When you purchase products from us, we ask you for your name, address, contact telephone number, email address. Where necessary some personal details such, as; height, weight, limb measurements and any disability or disease will be required. To fulfil your order (unless under contract) we will also need your bank account details.

Why do we collect this personal data?

We will use your personal data to allow the configuration and/or customisation of your purchase, process your order and to send you your goods. We will also send you an invoice and a delivery note. If we have a question about your delivery we will use your telephone number or email address to contact you.

We process special personal data (Health) for the purposes of the provision of healthcare treatment and manufacturing of your product. The Lawful basis for processing normal personal data is Legitimate Interest this enables us to complete your order, process your payment, deliver your goods and fulfil our contract with you.

What do we do with your information?

Your information is stored in our order processing system which is based within the European Union.

We use a third-party courier companies to deliver your goods and we share with them your name, address and telephone number in order to complete the delivery.

We do not use the personal data you provide to make any automated decisions that might affect you. Your data will be shared with an external dealer (if required) and internally with our Sales Team, Customer Services, Financial Services and Quality/Warranty departments to enable fulfilment of your order and provide support services.

How long do we keep your personal data for?

Your non-financial data will be stored for the period of the warranty of the particular product purchased for a maximum of five years.

Your financial data will be stored for seven years as is required by UK Law.

Your rights over your personal data

By law, you can ask us what personal data we hold about you. You can request a copy, correct it if it is inaccurate, request we erase it, and transfer a copy to another data controller.

You can also ask us to stop using your data if you believe we are not processing it lawfully.

To submit a request by email, post or telephone, please use the contact information provided in the 'Who are we?' section.

Your right to complain

If you have a complaint about our use of your information, you can contact the Information Commissioner's Office via their website at www.ico.org/concerns or write to them at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF